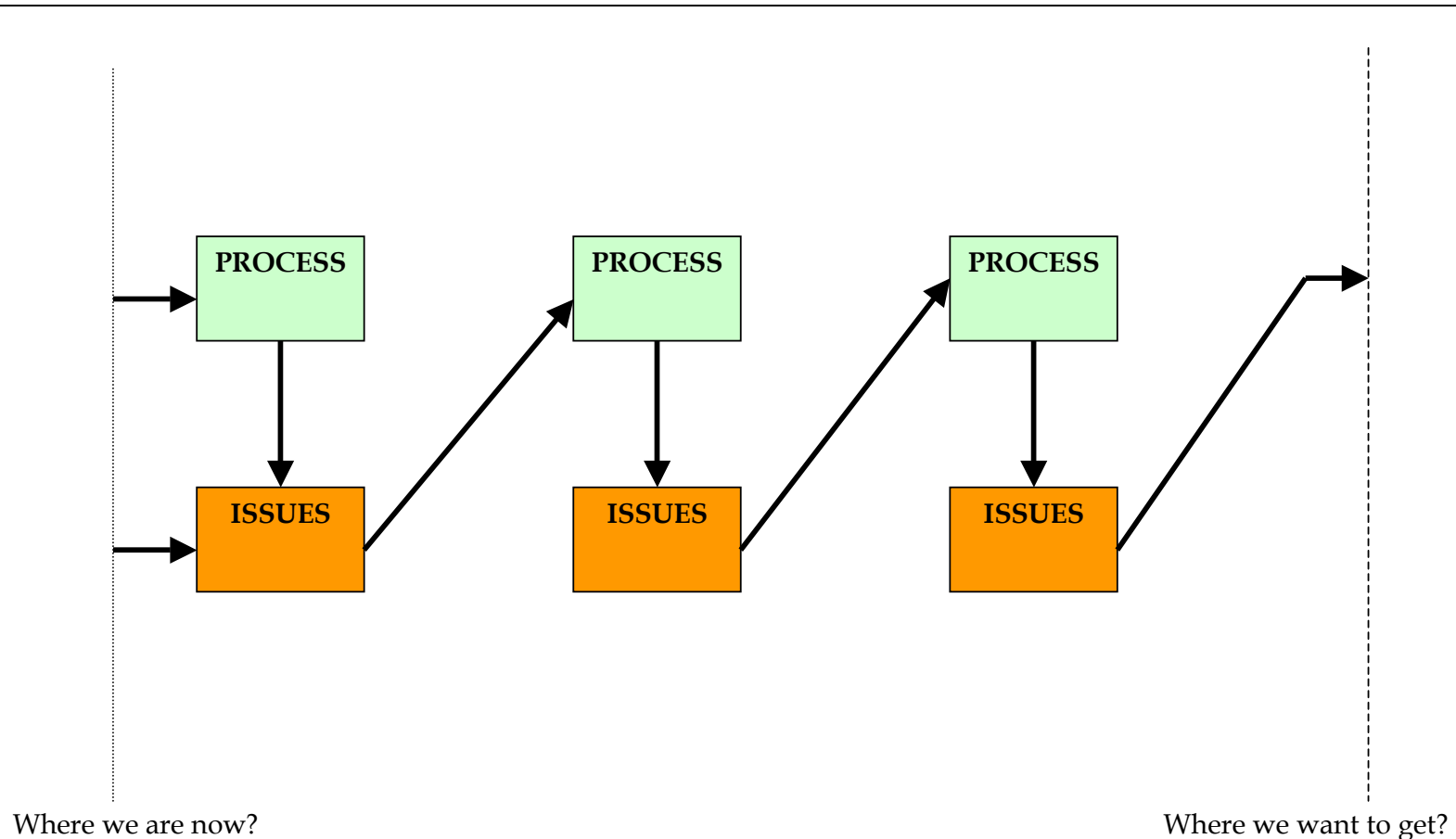


## RESOLUTION - EEMap ©



In devising an action plan, the steps and associated tasks are deconstructed into 2 lines:- the top (process) line which shows the tasks / steps / processes to be undertaken to get from “where we are now” to “where we want to be”, and the lower (issue) line which shows the implications / issues/ exposures that have to be addressed to progress to the next step on the process line.. The contents of the issues line are analysed, categorised and prioritised across all functional areas impacted by the transition